

SAMPLE LETTER of INSURANCE I.D. CARD NOTIFICATION.....This is a legitimate notification so please respond if you want a hard copy insurance card.

Dear Member,

An ID Card from UnitedHealthcare **StudentResources** is now available in MyAccount for you or a covered member of your family. You will need to take one of the following actions to access your ID Card. Due to our 'Go Green' effort, a card will not automatically be mailed to you.

To obtain your ID Card information through our mobile app:

- You may now access your UnitedHealthcare **StudentResources** account through our new app. It is available on the Apple App Store and on Google Play .

To obtain your ID Card information via the MyAccount website:

- Access MyAccount by clicking [here](#)
 - If the link above does not work, you can login directly using this URL:
<https://www.uhcsr.com/SelfServiceSupport/students/myaccount/AccountLogin.aspx?notify=1>
- Once logged in, you may select "Request Permanent ID Card" or "View or Print ID Card" after clicking the "ID Card Information" link in the left navigation.
- The left navigation also provides you more information, including the secure ability to view information about your policy and update personal information such as confirming your social security number (SSN). Your SSN/ITIN will allow the IRS to match the mandated coverage we report to your tax return thus preventing delays/fees in processing your tax return.

To obtain your ID Card image through our mobile website:

- Click my.uhcsr.com and access your ID Card image.

Once in your MyAccount site, you will find messages regarding your ID Card, as well as other communications from UnitedHealthcare **StudentResources**, in your Message Center in the right navigation.

Please do not reply to this e-mail. If you have questions, please call Customer Service at the toll-free telephone number on the front of your member ID card.

If your ID card is not available, please call [1-800-767-0700](tel:1-800-767-0700).

If you would prefer to receive future communications in paper form by mail, please log in to [MyAccount](#) and Opt-out of Email within My Email Preferences.

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